Policies of the Wood Creek Homeowners Association

April 7, 2014

TABLE CONTENTS

Policy #	Policy Title	Page
02	Bed Maintenance Responsibilities	3
04	Combination Screen and Storm Doors, Storm Windows and Screens	4
05	Resolving an Infraction of Rules and Regulations	5
06	Painting Shutters	5
07	Roof Installed Power Ventilators	6
08	Pruning, Trimming or Removing Shrubs and Trees	6
11	Removal of Animals and Insects From Dwellings	7
13	Household Goods Sales	7
14	Resolution of Owner Complaints	7
15	Filling Board Vacancies	7
16	Procedures for Election of Board Members	8
17	Evaluating Property Manager Performance	8
19	Guiding Principles for the Operations of Wood Creek	9
20	Relationship between the Association Board & Property Manager	10
21	Property Manager Responsibilities	10
22	Board of Directors Responsibilities	10
23	Owners' Responsibilities	11
24	Board of Directors' Meetings	11
25	Long Range Planning Procedures	12
26	Annual Meeting Procedures	12
28	Procedure for Handling Requests for Variances	12
29	Sun Shields	13
30	Patio Installation by Owner	13
32	Garage Door Repair or Replacement	13
36	Parking Regulations	14
37	Satellite Dish Policy	15
38	Display of Removable Grilles in Windows	16
39	Painting the Inside of Garage Doors	16

40	Contributions to Organizations	17
43	Who Pays for Removal of Unauthorized Changes to Property	17
44	Painting Cement Patios	17
45	Coverings on Decks	17
50	Carpet on Front Stoops	18
51	Not Necessary to Second Motions at Board Meetings	18
53	Clear Plastic Bubbles on Basement Windows	18
54	Motion Detectors	18
55	Condolence Messages from the Board	18

Policy #	Policy Title	Page
56	Greeting New Owners	19
61	Security Signs	19
62	Authorization for Dog Warden to function in Wood Creek	19
68	Changes to Front Door Color	19
72	Invisible Fencing	19
73	Window Boxes	20
75	Who Pays for Water and Water System	20
76	Speed Limit	20
77	Special Assessments	20
78	Penalty for Late Payments	21
79	Iron Water Pipe Replacement Responsibility	21
86	Replacement of Rear Light Fixtures	21
87	Formation of Ad Hoc Committees	21
89	Maintenance of the Entrance to Wood Creek	22
90	Painting of Air Conditioners	22
91	Maintenance of Screens Around Air Conditioning Units	22
96	Procedure for Handling Requests for Maintenance Service	22
98	Policy for Emergency Generators at Wood Creek	23
99	Installation of High Efficiency Furnaces and Hot Water Heaters	23
100	Hot Tubs	24
102	Roof Penetration Policy	24
103	Replacement Window Policy	24
104	Ceramic Tile on Front Stoops	25
105	Bird Feeders or Bird Houses	25

106	Pet Policy	26
107	House Decoration Policy	26
108	Egress Window	27
109	Exterior Door Replacement	28
110	Contract Process Policy	30

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The <u>Active Policies</u> are in effect. The <u>Obsolete Policies</u> were previously in effect and are included for historical reference. These are listed after the <u>Active Policies</u>. Policies are made obsolete when there is a significant change in their intent, but not for editorial changes

ACTIVE POLICIES

02 Bed Maintenance Responsibilities

Our contractors will be responsible for the maintenance of all plantings in the development within the grass line of the Association property, except:

- They will not maintain annuals and perennials planted by Owners. They will try to avoid harming these plantings, but will not be responsible for damage which does occur, e.g., during weeding of beds and the application of chemicals.
- They will maintain the beds between 32 and 34 Creek Ridge which are immediately adjacent to and screen the storm sewer discharge.
- Owners may plant annuals and perennials in existing beds adjacent to their homes, which do not have weed cloth. New beds may not be created and existing beds may not be expanded without an approved variance. Homeowners also require a variance to plant perennials in corner bed areas or yard areas, as these areas are professionally landscaped by the HOA.
- When an Owner is granted a variance to establish a new bed or add permanent plants to existing beds, the homeowner will take care of any special maintenance requirements, e.g. removal of dead or undesirable growth. If plants are not attended properly, the Association will intervene and may modify or remove the plants in order to keep costs in line with maintenance in the rest of the development.

- Annuals and other garden plantings will be removed if they are not in harmony with the surrounding area or are not properly maintained. Before action is taken, the owner will be notified by mail in sufficient time to remedy the problem.
- Replacement of plants, shrubs, trees, etc. is always at the discretion of the Association.

History: Bullet #3 was updated to include the last sentence, reapproved 7/15/13. Approved 3/13/06. Originally approved May 12, 1992 and 9/14/93. Policy appears in Newsletter #69 Fall 1992. In accordance with the Wood Creek Offering Plan, the Association owns all of the landscaping and is responsible for its maintenance. Many people, who do not want any landscaping responsibilities, were drawn here because of this assured service. For other Owners the planning and care of the grounds, particularly those immediately adjacent to their units, is an important part of their lives and they enjoy such participation. The Board of Directors has encouraged and supported such involvement by approving additional gardens and plantings because it is satisfying to the Owners and provides everyone with a more attractive community.

We now recognize some problems relating to current and future maintenance. It is difficult to specify to our contractors which areas they should trim, weed, etc. One solution is to have all maintenance done by the contractors. Such a policy would not only deprive Owners the joy of their gardening activities but it would increase our costs. Another solution is to specify maintenance on an item-by-item and area-by-area basis.

This practice has proved to be impractical; our contractors cannot work this way. Individual involvement can be sporadic because of unit Ownership changes, decline of owner's health or loss of interest. As our plants are maturing, their maintenance requirements are increasing and therefore we must be more careful to control these costs in the future.

04 Combination Screen and Storm Doors, Storm Windows and Screens

A variance request must be submitted to the Wood Creek Board for approval prior to the installation of any combination screen/storm door, storm window or screen.

The door:

- Must be of quality equal to or better than the majority of these doors already installed in Wood Creek.
- Must have top, bottom, and side rails, approximately the same width, resulting in a clear area in the door about 65 inches high by 30 inches wide.
- Must be either white, or a factory-provided color other than white that matches the front door or the surrounding trim where it is to be installed.
- May have removable screen/storm inserts or may be of the self-storing variety. In the case of the latter, the storage pocket must be on the backside of the door, facing the unit, so as to provide a flush surface on the exterior of the door.

New or replacement storm windows or screens:

- The frame color and finish of the storm window or screen shall match the color and finish on the existing window frames.
- The frame of the storm window or screen shall fit inside the window frame, so as to be flush with the window frame.
- The frame of the storm window or screen shall not be wider than the window frame. The quality shall meet or exceed that of the Anderson storm windows and screens that are used with the originally installed windows.

Approval of the request can be expedited by submitting, along with the request, a brochure, sketch or photograph of the door, and a color sample of any proposed color other than white.

History: Approved 3/13/06. Originally approved 5/21/96 and 12/16/02. The section on storm windows and screens was added. During the early 1980's it was recognized that the addition of storm and/or screen doors would have a significant effect on the external appearance of our buildings and a policy was approved in 1982. Since then the policy has been modified several times as the availability of doors changed and as aesthetic perceptions changed.

The objective of the storm/screen door policy has been to achieve uniform building appearance and to insure that the construction of the doors is of a quality that will not deteriorate in appearance with normal usage. Several of the early approved policies were reported in newsletters #10 8/5/82, #11 8/19/84 and #82.Spring 1996.

05 Resolving an Infraction of Rules and Regulations

Any Owner may register a complaint by writing or calling the Property Manager. Writing generally results in more effective communication.

Normally the following steps are followed until the issue is resolved:

- The Property Manager writes a letter to the responsible Owner explaining the complaint and requesting its correction.
- A Board member visits the occupant or responsible Owner to discuss the matter and seek a resolution to the problem.
- The occupant or responsible Owner is invited to meet with the Board for a hearing.

If these steps have not resolved the problem, a fine may be imposed with the following maximum amounts:

- First offense = \$50
- Second offense = \$100
- Third offense = \$200

- A lawsuit may be initiated.
- The town attorney or sheriff may be asked to take action if an ordinance is involved.

History: Approved 3/13/06. Originally approved 10/19/93. The Board of Director's policy for dealing with infractions of Wood Creek regulations is based on the following principle:

Good relations in our community are better served and maintained through understanding and use of peer cooperation rather than using penalties, fines and legal recourse. The Board must act in a timely manner to correct problems using whatever means it has at its disposal. A reference to filing a lien against an Owner's property was deleted as this action is not allowed under the current Declaration. Additional information may be found in the minutes of 5/12/92, 8/10/93, and 9/14/93. Also note Newsletter #73, Winter, 1993-94.

06 Painting Shutters

Shutters will be maintained by the Association on an as-needed basis unless homeowner has an approved variance for adding new shutters, then the homeowner pays for the initial painting.

History: Approved 3/13/06. Originally approved 11/18/02. Supersedes Policy #6 OBS

07 Roof Installed Power Ventilators

Roof installed power ventilators are permitted but are discouraged unless there is a demonstrated excessive temperature build—up under the roof. The finish of external metal parts should be black. The Owner will be responsible for the weather seal at installation and for a period of one year thereafter, following which the Association will be responsible. The Owner will always be responsible for the mechanics of the ventilator.

History: Approved 3/13/06. Originally approved 11/18/02. Supersedes Policy #7 OBS. Properly sized soffits and ridge vents were installed in most roof areas during the roof reconstruction of 1996-7. Industry data shows that these should provide adequate air circulation under the roof for summer and winter conditions and generally are much more effective than power ventilators. The current policy was approved because power ventilators require that a hole be cut into the roof and this creates a potential leak in the long term.

08 Pruning, Trimming or Removing Shrubs and Trees

The Association will prune any tree that poses a direct threat to the safety of the Owners or is likely to cause immediate damage to property in Wood Creek. The Association will take whatever actions are required to eliminate the threat.

All trees and shrubs belong to and are the responsibility of the Association. The Association will periodically prune all trees and shrubs as required to: Maintain the appearance of the area. Maintain the long-term health of the plants. Allow adequate light to reach the windows of a unit or other vegetation.

Owners may have any planting removed, pruned or trimmed at their expense by obtaining a variance that:

- Includes written consent from other Owners whose view, light, etc. may be affected. Provides detailed specifications for the work.
- Names the company, selected from those recommended by Property Manager, who will do the work.

When there is a question as to responsibility for the payment of removal of plants, the BOD will decide based on its judgment as to how the community as a whole regards the safety hazard or appearance of the plantings in question.

History: Approved 3/13/06. Originally approved 11/18/02. Supersedes Policies #8 OBS, #9 OBS & #33 OBS. Includes the principles of these policies and expands the Association's responsibility for all plantings instead of just large trees that are highly visible from the street. Consideration of changes must include maintaining the appearance of the area; maintaining the long-term health of the tree and allowing adequate light to reach the windows of a unit or other vegetation.

11 Removal of Animals and Insects from Dwellings

When animals/insects, gain entry to a Unit, it shall be the responsibility of the Owner to remove them himself/herself or to secure the services of an exterminator to do so, at the Owner's expense.

It shall be the responsibility of the Association to repair any identifiable and repairable point of entry. Cases of entry through screens, open windows and doors, vents and Owner improvement creating entry points shall not be considered repairable by the Association. Any Damage done to the interior of homes, caused by animals/insects is the responsibility of the Owner.

Animals and insects include, without limitation, ants, flies, bees, wasps, raccoons, squirrels, Beetles, birds, bats, reptiles, etc.

History: Approved 12/12/2011. Originally approved 11/18/02. Drafted 6/21/98.

13 Household Goods Sales

Household Sales are permitted if they are discreetly supervised by a professional seller and made known "by invitation only." Mass media advertising including newspaper ads are not permitted. Seller must obtain approval re: hours and parking arrangements from the Property Manager at least two weeks before the sale. No other sales are allowed.

History: Approved 3/13/06. Originally approved 09/15/98. Enacted to help Owners and their families downsize when an Owner leaves Wood Creek for smaller living arrangements such as an apartment or assisted living facility.

14 Resolution of Owner Complaints

If an Owner is not satisfied with the Property Manger's handling of any issue, he/she should communicate his/her complaint to the President of the Board of Directors, preferably in writing.

History: Approved 3/13/06. Supersedes 14 OBS 3/13/06.his was a de facto policy based on 12/19/99 letter to the Homeowners.

15 Filling Board Vacancies

Vacancies will be filled by a vote of the Board of Directors. Consideration will be given to a person's: interest, ability, willingness to serve, skills, demonstrated honesty, integrity, ability to work well within a group.

History: Approved 3/13/06. This is a summary of the pertinent features covered in a letter of 12/19/97 from the Board to the Owners It was a de facto policy based on that letter to the Homeowners.

16 Procedures for Election of Board Members

The following procedures for the election of Board Members augment those contained in the Declaration and Bylaws:

- The Chair of the Nominating Committee may run for reelection.
- The Board will determine the date by which all nominations must be submitted by the nominating committee. After that date, nominations must be made from the floor at the Annual Meeting.
- The Board will select the chair of the Tellers Committee and its members well in advance of the Annual Meeting.

- Information about the candidates, an explanation of the voting procedure, a proxy and an envelope will be mailed to homeowners prior to the annual meeting.
- The election will take place at the Annual Meeting.
- If a homeowner is not present at the Annual Meeting, he/she may mail their proxy to the Board Secretary or give it to a homeowner who will attend the Annual Meeting.
- The Secretary of the Board will oversee the voting process.
- Another Board member who is not running for reelection should also be present. If the number of candidates is greater than the number of positions to be filled, the proxies and ballots will be counted by the Tellers at the Annual Meeting.
- If the number of candidates is the same number as the number of positions to be filled, the Board Secretary or the President will present a motion to cast a single vote in support of the candidates.
- The results of the election will be announced at the end of the Annual Meeting.

History: Approved 11/09/09. Supersedes Policies #16 OBS, #57 OBS and #93 OBS. New policy includes the provisions of these Policies that are not covered in the Declaration and Bylaws dated 8/9/04.

17 Evaluating Property Manager Performance

The work of the Property Manager will be reviewed annually by the Board of Directors <u>based</u> <u>upon mutually agreed upon criteria</u>. The Board should benchmark other Property Managers at least once every five years.

History: Approved 3/13/06. Originally approved 7/20/99. Re-approved 3/13/06. On 11/17/98 the Board received a petition signed by 72 Owners representing 43% of Owners requesting the Board incorporate a Property Manager Benchmarking Process into the governing documents of the Association. This policy incorporates several of the specific provisions of this request.

19 Guiding Principles for the Operations of Wood Creek

Wood Creek Owners, their families, the Association Board of directors and the Property Manager shall give and expect to receive courteous treatment from each other.

Owners shall receive a prompt, oral, written or electronic response to maintenance requests, requests for information or other communications to the Property Manager or the Board of Directors in accordance with the Association's communication policies.

Owners are invited to attend all meetings held for the purpose of the business and management of Wood Creek. Motions will be made and votes will be taken in open sessions. The Board will follow the generally accepted procedure of going into executive session when it is in the best interest of the community to do so. Specific times will be allocated for Owners to address all Board and Annual Meetings for such a period of time as determined by the Chairperson within the constraints of the agenda. An Owner who wishes to speak to the Board should call the Property Manager prior to the meeting so enough time can be allotted for it.

The books, records and papers of the Association are available at the Property Manager's offices for Owners to read and review during regular business hours. Copies may be purchased for a reasonable price to cover the costs of copying and labor.

Notice of official Association meetings including time, location and agenda will be posted in the Bulletin Board at least 24 hours prior to the meeting time.

Minutes of Board meetings shall be available to Owners at the Property Manager's office on the day after the Board meeting at which they were approved.

The Declaration, Bylaws and Board Policies are the rules under which we live and will be adhered to strictly.

History: Approved 3/13/06. Originally approved 7/20/99 & 8/17/99. On 11/17/98 the Board received a petition signed by 72 Owners representing 43% of households requesting the Board incorporate a specified Bill of Rights into the governing documents of the Association. This policy incorporates most of the provisions of the Bill of Rights and adds a few additional provisions. Prior to its approval: (1) The Board sent a letter to the Owners on 5/24/99 that included the Bill of Rights, the changes the Board felt were appropriate and the rationale for making the changes, and (2) Solicited comments by including it as an agenda item at the Annual Meeting.

20 Relationship between the Association Board & Property Manager

The Board of Directors hires the Property Manager to manage the affairs of the Association and holds him/her accountable according to the contract between the two entities, and the applicable provisions of the Declaration, Bylaws and Board Policies.

History: Approved 3/13/06 Extracted from the *General Policies and Processes* document that was discussed 6/15/999, but apparently was never approved.

21 Property Manager Responsibilities

- Handle day-to-day operations and activities of Wood Creek as per contract obligations. Have input into strategic and long range planning.
- Call upon Board members for their expertise to accomplish specific tasks.
- Report the status of day-to-day activities at Board meetings and the Annual Meeting. Receive all Owners' requests and keep them informed of status.
- Develop and recommend the next season's vendor contracts to the Board. Utilize all available resources efficiently and effectively.
- Lead the Walk-Arounds minimum of 2 per year with the entire Board invited to participate.
- Take expedient action to stop all water leaks into buildings. Take expedient action to deal with safety issues.
- The final decision on all requests that fall within the defined rules and regulations and are the responsibility of the Property Manager will receive the full support of the Board. If any disagreement exists over the policy or its interpretation, the matter will be discussed and resolved at the next monthly Board meeting.

History: Approved 3/13/06. Extracted from the *General Policies and Processes* document that was discussed 6/15/999, but apparently was never approved.

22 Board of Directors Responsibilities

- Strategic and long range planning Establish Policies
- Keep informed
- Participate in Walk-Arounds
- Contract for and evaluated the Property Manager's performance.
- Be responsible for the appearance, financial condition, character and quality of community life in Wood Creek
- Provide expertise on a variety of issues Communicate with Wood Creek Owners frequently
- Respond to Owners' concerns and questions that cannot be resolved by the Property Manager
- Equitably and uniformly enforce the Declaration, Bylaws, and Board Policies of Wood Creek

History: Approved 3/13/06. Extracted from the General Policies and Processes document that was discussed 6/15/999, but apparently was never approved.

23 Owners' Responsibilities

- Abide by the Declaration, Bylaws and Board Policies of the Wood Creek Owners Association.
- Work cooperatively to improve the quality of life within the Wood Creek community.
- Direct all requests for information, services, and variances as well as questions and concerns to the Property Manager.
- Promptly report all leaks, structural problems and safety concerns to the Property Manager.

History: Approved 3/13/06. Extracted from the General Policies and Processes document that was discussed 6/15/999, but apparently was never approved

24 Board of Directors' Meetings

- The Board Chair will preside at monthly meetings that will be held at least 11 times a year. A Board resolution is required to change the time or place and Directors must be given 7 days' notice.
- The Secretary will record the minutes of the meeting and produce a hardcopy for review prior to the next monthly meeting and they will be approved at that meeting. The numerical votes will be recorded in the minutes if a written ballot is used or a count of the vote is specifically called for. The numerical vote will not be recorded if neither of these conditions is met How individual members voted on an issue will not be recorded unless a motion requiring this is approved at the time of the vote.
- Owners are welcome at all Board meetings, and time is allotted for them to speak to the Board. Owners should notify the Property Manager that they will be attending.
- The Property Manager will report on the activities of the past month and plans for the upcoming months. Included in the reports will be Financial information, Landscaping, Architecture and key projects.
- Board members will report on projects that are within their area of expertise and responsibility.
- The Board will review, discuss and act on all correspondence sent to the Board or Property Manager during the prior month.
- Individual Owner issues of a personal nature will be discussed in Executive Session in order to maintain a high level of personal privacy and confidentiality and avoid embarrassment of the Owner.

History: Approved 3/13/06. Supersedes 24OBS 3/13/06. The Declaration, Section D 7.09, requires the BOD to "maintain records of all votes taken at meetings". Policy #24 establishes the Board's interpretation of this clause. This interpretation follows the procedures given in Robert's Rules of Order. 24 OBS required that numerical votes will be recorded in the minutes.

25 Long Range Planning Procedures

The Board of Directors goes through a Long Range Planning process every few years. However, the Plan is reviewed annually to assure that it remains effective. Covered by the Plan but not limited to them are: roof replacement, driveway and road repair/replacement, painting, landscaping. The Board incorporates forecasted costs into the annual budget to provide funds for the various long-range maintenance items as deemed necessary.

History: Approved 3/13/06. Originally approved 11/18/02.

26 Annual Meeting Procedures

The Association Board Chair will chair the meeting.

The primary purposes of the annual Meeting are:

- Update the Owners on the status of Wood Creek Report from Property Manager
- Report from Board and Committee Chairs
- Present upcoming projects and current issues of concern Solicit input and questions from Owners
- Respond to questions and concerns Complete the nomination/election process

Prior to the meeting each Owner will have received:

- The agenda
- Written Board and Committee reports Bios of those nominated for the Board
- Information on voting procedures to the election of three (3) Board members
- A Ballot and special envelope to use for submitting the ballot either by mail or at the meeting.

History: Approved 3/13/06. Originally approved 11/18/02. Includes material from several obsolete policies.

28 Procedure for Handling Requests for Variances

All requests for a variance must be submitted to the Property Manager. Upon receipt of all requests for a variance the Property Manager will immediately distribute a copy of the request to the appropriate Board member for review and action. The Board will act on it at

the next monthly meeting on variances received at least 10 days before the meeting. The Property Manager will keep track of all open variances. If the variance request requires extensive review, the Property Manager will notify the owner of any delay. The Property Manager will immediately notify the owner of the outcome and send him a copy of the approved variance. Approved and disapproved variances become part of the unit's file.

History: Approved 3/13/06. Supersedes Policy #28 OBS. Clarifies definition of what Property Manager can approve without Board action. It also describes the current practice.

29 Sun Shields

A vertical sun shield on a deck is permissible if poles are supported by free standing stanchions rather than the deck railing.

History: Approved 3/13/06. Originally approved 11/18/02. An Owner proposed several unacceptable awning arrangements to provide shade on his deck. This was offered as an alternative. It was previously titled "Deck Awnings". Principle for this policy was established 9/19/95.

30 Patio Installation by Owner

Owners can make changes to their patios after obtaining a variance. Any encroachment on common property must be of a temporary nature, e.g., gravel is permitted but poured concrete or mortared blocks are not permitted. The variance must contain an agreement that makes the owner responsible for the maintenance of the change. If this maintenance does not meet Association standards, the Association will correct the problem, by removal if necessary.

History: Approved 3/13/06. Originally approved 11/10/92, 12/8/92, 8/10/93, 1/12/93.

32 Garage Door Repair or Replacement

Except for exterior painting and caulking, Owners are responsible for garage doors, including the associated hardware and door opener mechanisms.

Any replacement doors must be of steel composite, a minimum of 1 1/4 inches thick, be insulated, and have a steel covering on the back side of the door. All replacements must be of a similar design.

Single replacement doors must be 4 panels high by 4 panels wide, double replacement doors 4 panels high by 8 panels wide. Ranch style double doors with double, width panels are no longer a replacement option.

Owners are responsible for the removal of old doors and hardware from the property. This is generally included in the new door contract.

All hardware rails and springs shall be included with any new door installation but new door opener mechanisms are not required unless there is a change in the law. (Note: current law requires a photoelectric sensor.)

Any replacement garage doors must be without windows or decorative panels or decorative inserts.

Any replacement garage doors must be approved by way of a variance request form that shall include make, model and vendor with a copy of the manufacturer's brochure attached.

The Owner must pay for the initial painting of newly installed garage door, using the color approved previously for the original door. Some allowance may be made if the old door was scheduled for regular painting at the time of the new door's installation. An initial painting will not be required if the new door comes with finished paint and the color is approved for its location.

If one of a pair of single width doors requires replacement, both must be replaced unless a door with identical exterior appearance can be provided.

The Owner is responsible for the repair of any damage to the overhead door because of accident or neglect (Including any wooden trim involved in the accident) unless the damage was caused by an agent of the Association in which case the Association is responsible, The Board of Directors is empowered to repair or replace, at the owner's expense, any overhead door deemed in such poor condition as to detract markedly from the appearance of the community.

When damage to a garage door occurs, it is the responsibility of the Owner to notify the Property Manager immediately and to have it repaired promptly. The plan for repairing the door must be approved by the Property Manager prior to the start of work and the Property Manager must approve the quality of the work when it is completed. If the work is not initiated within 60 days, the Association will assume responsibility for repairing the damage (unless there are extenuating circumstances). The cost of repair is the responsibility of the Owner. If the Association is required to assume the responsibility for the repair, the cost will be added to the owner's assessment and collected as per Section 11.02b of the Declaration.

A variance may be approved for the replacement of double garage doors with a single door or a single door with double doors if the new door(s) complies with the existing standards, doesn't change the architectural look and if there is a safety issue of getting the car in the garage with double doors. The door must be painted with approved paint at the owner's expense. History: Approved 3/13/06. This policy supersedes Policy #32 OBS and replaces Policies #3 OBS, #49 OBS, and #85 OBS.

36 Parking Regulations

Owners must park only in their own driveway or garage.

Owners are encouraged to request the use of neighbors' driveways for visitors when needed. Visitors may park on one side of the street only. They should park on the side of the street opposite the mail boxes.

No overnight parking is permitted on the street by anyone at any time.

Large or unsightly vehicles such as: commercial vehicles, vans, campers, etc. cannot be parked anywhere at any time (except for pick-up and delivery) unless permission is granted by the Board of Directors.

Overnight parking by Owners in driveways is permitted but discouraged.

Overnight guests can park in their host's driveway or at the Guest Parking Lot on lower Creek Ridge. Alternate overnight parking may be along the berm on Wood Creek except during winter months.

Remember the Association will not plow driveways that have cars parked in them.

History: Approved 3/13/06. Originally approved 3/13/89. Re-approved 11/18/02. As the number of occupied units increased, our streets, particularly upper Creek Ridge (where the width of the roadway is significantly reduced) often became congested with parked cars. Many Owners became concerned because emergency vehicles or Owners' cars could not pass. A committee under W. Echter recommended the regulations embodied in this policy.

37 Satellite Dish Policy

The following guidelines apply to external satellite dish installations within Wood Creek: A Variance/Maintenance Request form must be submitted to the Property Manager. It must include:

- Exact location and means of mounting the dish. Provide drawings if requested. Confirmation from the installing contractor of reception in proposed installation site. Contractor's name, addresses, telephone number, and contact person.
- The contractor's certificate of insurance for general liability (\$1,000,000), and Workers' Compensation (Statutory Limits) with Wood Creek Homeowners Association and the Property Management Company named as the insured.

• Color and dimensions of the dish to be installed. Painting of the dish may be required to match the background structure if the paint will not degrade reception.

Rear deck and chimney mounting are the recommended location for installation of satellite dishes. No dish will be mounted to the roof, siding, soffits, trim of any unit or in the common area unless no other options are available.

All requests will be reviewed by the Property Manager and the Architectural Committee before approval by the Board is requested.

The cable from the dish to the inside of the Unit shall be routed to minimize the amount that is visible on the outside of the building.

The color of the dish shall be as unobtrusive as possible and in as close harmony with the building as possible.

The dish requester will be responsible for maintaining the color and condition of the dish. All external location of dishes will be properly grounded as determined by the installer.

Any damage to the structure or common areas caused by the installation or maintenance of the dish shall be promptly repaired at the requester's expense.

Lightning strike to dish and associated mountings shall be the responsibility of the requester. All dish repairs, plus any associated problems with the roof, siding, or chimney caused by the installation or maintenance of the dish are the responsibility of the requester.

If installed on property maintained by the Association, and maintenance requires temporary removal of the dish, the requester shall be responsible for the removal and reinstallation of the dish. If the requester does not remove the dish the Association will remove and reinstall the dish at the requester's expense. The Association is not liable for any damage to the dish and/or degraded reception caused by the removal and reinstallation of the dish.

All dish installations shall abide by all town, county, and state regulations and codes. Permanent removal of a dish requires restoration of the location to original condition at the requester's expense.

History: Approved 3/13/06. Supersedes Policy 37 OBS. The FCC's Telecommunications Act of 1996, Section 207 mandates that Owners must be permitted to install satellite dishes for the reception of satellite signals. It also establishes the right of the Owners Association to establish how and where the dishes can be located. Accordingly, this policy establishes guidelines for the installation of dishes by Wood Creek Owners while attempting to maintain the aesthetically pleasing character of Wood Creek. TV antennas are not addressed in this policy. Reference: See Declaration Section 10.06

38 Display of Removable Grilles in Windows

In order to maintain a uniformity of style, muntins (grilles) must be displayed in windows that are visible from the road. Display in other windows is optional.

History: Approved 3/13/06. Originally approved 04/9/91.

39 Painting the Inside of Garage Doors

Painting or clear finishing of the inside of garage doors is required in order to preserve the panels. Owners are encouraged to do the painting themselves.

History: Approved 3/13/06. Originally approved 11/18/02. Supersedes Policy #39 OBS This procedure reduces the amount of peeling of the outside paint.

40 Contributions to Organizations

No contributions will be made to other organizations.

History: Approved 3/13/06. Originally approved 2/12/91.

43 Who Pays for Removal of Unauthorized Changes to Property

When an Owner makes a change without following the variance procedures, the Owner is responsible for all costs associated with returning the unit to its original state/condition as requested by the Association.

When a change is made without a variance and property is sold and the new Owner requests that it be returned to the original condition, the Association will pay for it (except for painted patios – see #44. If a variance was obtained, then the Owner purchased the Unit "as is" and must pay for any changes him/herself.

History: Approved 3/13/06. Originally approved 11/18/02. Supersedes Policy #43 OBS. The Declaration requires that the original architectural style and ambience be retained, so all changes to the exterior require a variance. Action was taken at 2/15/00 and 3/21/00 meetings.

44 Painting Cement Patios

Variances will not be approved for painting concrete patios.

Patios which are now painted may be repainted by the Owner, at his or her expense, provided he or she obtains a variance which specifies:

- Color which has been approved for this purpose.
- Brand of paint which has been approved by the Association for concrete patios.

History: Approved 3/13/06. Originally approved 6/20/00. Thirty of our units were constructed with concrete patios and the rest were provided with wood decks. Some of the patios have been painted without authorization from the Association and this creates a maintenance liability.

45 Coverings on Decks

No coverings (carpeting, paint, etc.) will be allowed on decks except for fireproof mats designated for use under grills. The Owner is responsible for removal of unauthorized covering and the repair of any damage that occurred as a result of the covering.

History: Approved 3/13/06. Originally approved 11/18/02. The principle for this policy was established 7/18/00.

50 Carpet on Front Stoops

Indoor/outdoor carpeting may be used on front stoops as long as double-sided tape is used. No permanent adhesives will be allowed. The Owner is responsible for the removal of carpeting and any problems connected with snow removal. They are also responsible for keeping it safe. The carpet color should be neutral and must be approved by the BOD. A variance approved by the Board is required.

History: Approved 3/13/06. Originally approved on 11/18/02. The principle for this policy was established 10/19/99.

51 Not Necessary to Second Motions at Board Meetings

In an effort to streamline meetings, seconds to motions will no longer be required.

History: Approved 3/13/06. Originally approved 10/19/99.

53 Clear Plastic Bubbles on Basement Windows

A clear plastic bubble may be placed over a basement window if it is of acceptable quality and size. A variance is required.

History: Approved 3/13/06. Originally approved 9/16/97.

54 Motion Detectors

Motion detectors may be installed at Owner's expense. If complaints of excess noise and lights are received, however, they must be removed.

History: Approved 3/13/06. Originally approved 9/16/97. Providing a safe way to protect an Owner's property led to the enactment of this policy. Upon occasion the Property Manager has been forced to cut the wires in order to deactivate them.

55 Condolence Messages from the Board

The Board, as a whole, will not send condolence messages. Individual Board members should express their personal condolences.

History: Approved 3/13/06. Originally approved 10/21/97. For a short time the Board tried a system of sending condolence messages from the Board. It quickly became evident that administering the system created too many problems when situations were overlooked.

56 Greeting New Owners

In addition to the Property Manager's welcome letter, a member of the Board, on a rotating basis will contact each new Owner as soon as possible to provide a welcome from the Board, a copy of the Owner Handbook and answer any questions.

History: Approved 3/13/06. Originally approved 12/16/97.

61 Security Signs

Only free-standing "security" signs are allowed. Those attached to a unit are not allowed.

History: Approved 3/13/06. Originally approved 11/15/94. When this policy was approved several units had attached "security signs". It was agreed that they could remain until the units were repainted and that they should be removed at that time.

62 Authorization for Dog Warden to function in Wood Creek

The Pittsford Dog Warden is authorized to function in the Wood Creek common property.

History: Approved 3/13/06. Originally approved 1/17/95. The dog warden cannot go on private property without written approval from the property owner. At the Town of Pittsford Supervisor's request, we signed a form that permits the warden to respond to requests from our community.

68 Changes to Front Door Color

When addressing a variance for changing the color of a front door, consideration should be given to its visibility from the street.

History: Approved: 3/13/06. Originally approved 11/18/02. Supersedes Policy #68 OBS. The Declaration requires that colors must be consistent with those in the rest of the community. However it was recognized that doors not visible from the street could be given more latitude in color selection and not disturb the consistency of the community.

72 Invisible Fencing

Invisible Fencing is not permissible.

History: Approved 3/13/06. Originally approved 06/09/92. Note: All dogs must be on a leash per Town of Pittsford regulation.

73 Window Boxes

Window flower boxes will be allowed to be hung on windows, subject to the following conditions:

- Installation, maintenance, and removal of window flowerboxes shall be the responsibility of the Homeowner.
- Any plantings in the box(s) are to be maintained by the Homeowner.
- The box must harmonize with the exterior of the Unit, and a Variance Request is required for any new or replacement box.
- The Variance Request shall include a picture of the proposed box, and color chip for exposed surfaces.

- Wood boxes requiring painting will be painted by the Association when the Unit is painted, but at the Homeowner's expense.
- Boxes not requiring painting (metal, organic) must be removed and replaced by the Homeowner when the Unit is painted; or the Homeowner may be charged for removal/replacement by the Association.
- Any flower box not maintained will have to be removed by the Homeowner, upon request by the Association.

History: Approved 3/13/06. Supersedes Policy #73 OBS.

75 Who Pays for Water and Water System

The Association will pay for water and the water system.

History: Approved 3/13/06. Originally approved 9/11/84. A Master Meter System was installed based upon the recommendation of the Monroe County Water Authority as well as the favorable economics. This was chosen over having water meters on every unit.

76 Speed Limit

A speed limit of 15 miles per hour was set. Signs are posted.

History: Approved 3/13/06. Originally approved 11/20/84.

77 Special Assessments

Special Assessments are allowed.

History: Approved 3/13/06. This is covered in the 8/9/04 Declaration, Section 5.04, Assessment. There have been two special assessments. \$140 to bring working capital back under control and to protect reserves. Approved 7/22/85. \$7000 to cover cost of reconstructing roofs. Approved 11/28/95.

78 Penalty for Late Payments

Payments received after the 15th of the month may be subject to a service charge of \$25.

History: Approved 3/13/06. Supersedes 78 OBS. This policy changes the date when a charge is imposed to agree with Section 5.07 of the Declaration.

79 Iron Water Pipe Replacement Responsibility

Owners are responsible for replacing the section of iron pipe in the water line where it enters the building.

History: Approved 3/13/06. Originally approved 1/10/86. Sections of iron pipe were installed in Units by the builder in anticipation of the installation of water meters. The Board decided that it is the Owners responsibility to replace these pipes if they leak.

86 Replacement of Rear Light Fixtures

Rear light fixtures may be replaced at the Owner's expense. A variance is required

History: Approved 3/13/06. Originally approved 6/7/01.

87 Formation of Ad Hoc Committees (updated 11/08/2010)

Committees are authorized by Article VII of the By-Laws.

- 1. Difference between Standing—intermittent (SI) and Ad Hoc (AH)
 - a. SI has recurring function, but not constant.
 - b. Examples of Sis: Architectural Standards-Variance, Nominating, Long Range Planning, Teller.
 - c. AH is a task-specific committee sponsored by the Board.
 - d. Examples of Ahs: Newcomers Handbook, Social (Holiday, Picnic, BBQ), Patio, Deck, possibly also Communications, Contract, Preventative Maintenance.
- 2. Guidelines for formation of Ad Hoc committees.
 - a. Task specific project or purpose, by resolution of the Board.
 - b. Time table established for the committee.
 - c. Board appointed committee members.
 - d. Each committee will have at least three members. One must be a Board member. Board member does not have to chair.
 - e. Committee expires when task is completed.
 - f. Committee appoints a recorder to keep minutes of meetings, and to produce final report.
 - g. Committee makes report/recommendation for Board approval and acceptance if necessary.

History: Approved 3/13/06. Originally approved 6/19/01. Amended to include requirement for at least 2 Owners (to conform to 8/9/04 Declaration.)

89 Maintenance of the Entrance to Wood Creek

The Wood Creek Owners Association purchased the sign at the entrance and is responsible for its upkeep including the light bulbs and painting. The condominiums are responsible for the landscaping around the sign. If major repairs need to be done, the Association, the condominiums and the apartments should share the cost.

History: Approved 3/13/06. Originally approved 8/21/01.

90 Painting of Air Conditioners

A variance is required to paint the portion of the air conditioning units located outside the building. The request must include the color and type of paint as well as the painting procedure that will be used.

History: Approved 3/13/06. Supersedes 90 OBS When these units rust, they become unsightly. Painting will improve their appearance, however, the proper materials and procedure must be followed to assure good adhesion and prevent peeling.

91 Maintenance of Screens Around Air Conditioning Units

Screens around units are the responsibility of the Association.

History: Approved 3/13/06. Originally approved 11/18/02. Principle for this policy was established 9/18/01 It was noted that the lawn maintenance people were damaging the fins on the air conditioning units when they trimmed with their "string trimmers". The property manager's maintenance staff put screens around the units to protect them.

96 Procedure for Handling Requests for Maintenance Service

All requests for maintenance or service should be submitted to the Property Manager either in writing, over the telephone or via e-mail. The Property Manager will acknowledge receipt of the request within 5 working days and perform the maintenance/service as soon as possible.

As part of the acknowledgement, the Property Manager will estimate when the work will be done. Owners understand that there may be a delay as some work must be done at the appropriate time of year or may be done along with other similar work.

The Property Manager will maintain a list of open, closed and pending requests for maintenance or service.

History: Approved 3/13/06. This was approved as part of Policy #28 because they are similar. It was separated for clarity in 2003.

98 Policy for Emergency Generators at Wood Creek

Emergency generators may be installed adjacent to the Owner's Unit under the following conditions:

- A Variance Request must be submitted to the Wood Creek Board before installation. The request must include the Manufacturer's specifications of the proposed unit; including dimensions, certified sound ratings, and manufacturer's installation instructions.
- The generator must be permanent (not portable).
- The generator must be powered by natural gas or diesel oil. Gasoline powered generators are not allowed.
- The generator must be located at the rear of the Unit, and set level on a suitable foundation pad.
- Minimum clearances between the generator and the Unit walls must be in accordance with the Manufacturers Installation Instructions.
- The external Customer Connection Electric Panel must be mounted on the Unit's masonry foundation wall, not on the Unit's siding. If foundation wall mounting is not practical, cut a neat hole the size of the panel into the siding and mount Panel on a piece of ¾" exterior plywood inserted into the hole.
- Gas piping and electrical conduits must be buried; not run exposed on the building walls, or run above grade. (Exception: Above grade run outs may be used between House and Generator if they do not exceed 36 inches in length.)
- The maximum noise rating of the generator at full load must not exceed 72 DBA at 7 meters (23 feet) from the generator. (This is the noise level of a typical air conditioning Condensing Unit.)
- A licensed Electrician must install the electrical wiring, and the Electrical Inspector must approve the installation.
- A licensed Plumber must install the gas piping, and the completed installation must be approved by the gas utility Company.
- The installation must be in accordance with all Town of Pittsford ordinances. Possible Suppliers:
 - Home Power Systems: 421-0203
 - o R.W. Lindsay, Inc.: 544-7310 Downey Energy: 377-0270

History: Approved 3/13/06. Originally approved 2/14/05. Action was necessary as one owner had requested a variance. Believing that this was the start of other similar requests, the Board enacted this policy.

99 Installation of High Efficiency Furnaces and Hot Water Heaters

A Variance Request must be submitted to the Wood Creek Board for architectural review and guidelines.

The high efficiency furnace and hot water heaters should be UL listed and installed following the manufacturers recommendations. PVC exhaust and intake duct work should be vented either to the rear or side of the townhouse provided this complies with the manufacturer's instructions. Should it be necessary that the PVC exhaust and intake ducts be vented at the front of the townhouse, an on sight inspection by the Architecture Review Board is required prior to the installation. In all cases the PVC exhaust and intake ducts must be painted to match the color of the dwelling. Cost of painting is to be covered by owner.

History: Many homeowners are upgrading to new high efficiency furnaces and hot water heaters which usually require special air and exhaust ducting. The objective of the high furnace policy is to achieve uniform and compatible building appearance with the townhouse.

100 Hot Tubs

Hot Tubs are not allowed on decks or Community Property. Note: Hot Tubs are defined as "a large tub of hot water in which bathers soak and usually socialize". (Webster's Collegiate Dictionary, Eleventh Edition)

History: Approved 7/10/2006. The Board concluded that the installation of hot tubs could adversely affect adjoining properties with excessive noise and appearance.

102 Roof Penetration Policy

Homeowner projects that require roof penetrations, such as: installation of exhaust fans, solar tubes, plumbing vents, etc., will require an approved variance from the Board before construction. Wherever possible, the penetrations shall be at the rear of the unit where they cannot be seen from the street. Homeowners will be responsible for the flashing and sealing of the roof penetration and interior finishing as required. Leaks that develop as a result of the penetration shall be the owners responsibility until the WCHA re-roofs at which time future leaks should they occur will be the responsibility of the association.

History: Approved 12/11/06.

103 Replacement Window Policy

Exterior windows may be replaced by the Homeowner with the following Conditions:

- A Variance Request must be submitted to the Wood Creek Board before window replacement. The request must include the manufacturer's specifications of the proposed windows; including dimensions, materials, finishes, color (sash and frame); color of glass (if not clear), and manufacturer's window installation instructions.
- Replacement windows must be the same dimensions of the existing windows; the glass area must be nearly equal to the glass area of the windows being replaced facing the street. The exception would be rear windows as vinyl replacement windows subject to variance review of sash dimensions.
- All windows visible from the road must have muntins (grilles) installed either on inside window glass surface, or between the glass surfaces of double glass panes.
- Existing windows are Anderson Perma Shield Narrowline brand. A sash upgrade kit is available to allow replacement sash with thermopane glass with a tilt take out feature in wood, available from most home centers and limber yards. As an alternative especially on windows facing the street there are competitive brands which have been reviewed such as "Marvin" fiberglass, and "Lincoln" wood/aluminum custom "Fit" windows. These are extremely slim profile replacement windows that fit within the existing Anderson frame. Vinyl replacement windows are not allowed on the front elevation due to the thick frames. Vinyl replacement windows (a window sash and frame installed within the existing Anderson frame) will only be considered on rear building elevations.
- Any damage to siding, shutters, etc., as well as re-staining any new materials to match is the responsibility of the Owner.
- It is not the Associations intention to specify brands, Owners wishing to investigate windows replacement of the current Anderson window products should be aware there are other brands that may be considered as new products are introduced.
- Any new window installation must have maintenance free clad surfaces on the exterior in white finish as the original product.

History: Policy updated and reapproved on 11/18/13. With windows reaching ages in excess of twenty years homeowners are finding air leakage and resulting heat loss. This Policy replaces the former Policy #102 "Replacement Window Policy" that was approved by the WCHOA Board on 12/11/06. This Policy was approved by the WCHOA Board on 2/12/07.

104 Ceramic Tile on Front Stoops

Ceramic tile may be used on front stoops if the tile, adhesive, and grout are all approved by their manufacturer for installation on front stoops subject to sub-freezing conditions. Homeowner is responsible for installation costs and any future maintenance costs. Tile color and pattern must be submitted by the Board before any construction can be started.

History: Approved 5/14/07

105 Bird Feeders or Bird Houses

In order to put up a bird feeder or a bird house, the homeowner must request a variance. The variance form must include a drawing with dimensions. The material and construction should harmonize with the setting. Any support should be as inconspicuous as possible. The variance form must state where the bird feeder or bird house will be located. They must be placed in an area that will not interfere with landscape maintenance. They may not be attached to a deck. Excluding decks and patios, all bird feeders must be at least twenty (20) feet from a townhouse. The distance limitation does not apply to hummingbird feeders.

Bird feeders may be used only between October 1st and April 30th. During the rest of the year, either the bird feeders or the food must be removed.

Any bird feeders or bird houses which become an attractive nuisance, causing discomfort or annoyance to neighbors or which attract undesirable animals or insects, must be removed when requested by the property manager.

History: Approved 1/11/10

106 Pet Policy

The Pet Policy will supplement Wood Creek declaration Article X, Section 10.02, pertaining to pets.

Pets are permitted. Owners are permitted no more than two pets (dogs, cats or other domesticated household pets) in each unit.

No reptiles or insects are permitted.

No pets may be kept, bred or maintained for commercial purposes.

Pet droppings must be picked up and disposed of by the homeowner. Owners will responsible for the actions of their pets.

Dogs must be kept on a leash. The Pittsford Dog Warden should be notified of any dogs running loose.

Dogs must be licensed by the town of Pittsford.

History: Approved 9/13/10

107 House Decorations Policy

Townhouse living creates unusual conditions with neighbors in close proximity. Because of these conditions, the Architectural Review Committee (ARC) has the right to review the display of objects on porches, in planting areas, garage fronts or patio/decks. If deemed to interfere with normal maintenance or community appearance, the ARC may require removal of said display.

Listed are examples of displays that the owner might be asked to remove:

- Tattered or old American, seasonal, and or team flags.
- Botanicals either live or artificial that are out of season and in need of care.
- Window boxes that remain up during the winter months.
- Holiday lights that are strung well before the season begins or remain displayed too long after the season.
- Lawn ornaments or small flags in the common areas that interfere with maintenance. Bug Zappers.
- Excessive and noisy wind chimes.
- For sale signs and political signs.
- Excessive potted plants interfering with maintenance or creating a safety hazard on walks.
- Potted plants that are dead or in need of care.
- Inflatable ornaments are not permitted.

The process for filing a complaint is through a written letter to either Wood Creek or the Chairman of the ARC. Upon receipt of a complaint an inspection will be made by the ARC regarding the decoration, plant or other offending object. Upon completion of the inspection, the ARC will then make a recommendation to the full board as to whether removal or alteration of object is required. If the board deems removal is required a letter will be sent by Wood Creek outlining the required action.

The Architectural Review Committee (ARC) will consist of the following individuals: A Wood Creek Board member who heads up Variances and two to three community volunteers. Duties of this committee will be to conduct semi- annual walkabouts of all townhouses in Wood Creek.

They will be responsible of noting potential decoration infractions and bring such infractions to the Boards attention for action.

History: Approved 1/10/2011

108 Egress Window Policy

- Owner will submit a formal variance request form along with any support documents /brochures to the Property Manager for Architectural Committee review and Board of Directors approval.
- Work shall not start until variance is approved and Owner notified.
- Contractor doing the work shall submit an Insurance Certificate for Liability and Workers Compensation naming the "Wood Creek Homeowners Association, Inc" and the current property management as additional insured's with the association's current address.
- Note- the work is taking place on Association property, not Homeowners.
- A Town of Pittsford building permit is required along with inspections and certificates of compliance upon completion.
- Contractor/Owner may choose from available pre-formed plastic logs, preformed plastic wall, or masonry type retaining walls. A code complying step/ledge is required to exit the will in case of emergency.
- A common utility stake out is required before digging any holes or moving earth.
- Owner is responsible for any foundation block damage, leaks, utility movement.
- A washed stone bottom of at least 10" depth is required for drainage and bottom grade elevation is to be at least 6" below the future window sill. If possible the well should have a drain connected to the footing drain system within the townhome.
- The top of the well retaining wall should be above finished grade to prevent water intrusion.
- The basement window must meet the applicable building code at the time of permit as to distance from the floor to bottom window sill opening, available width of window and vertical height of the opening for egress. The window must comply with current energy codes for thermal efficiency.
- The building floor joist system above the cut out opening must be properly supported to span the newly created opening with either wood framing- headers and jack posts, or via a steel or laminated beam lintel and wood supports. Owner will take all future responsibilities for any settlement in the building structure, windows cracking or binding, drywall damage or leakage in this area. The opening in the block foundation must allow for support framing as well as rough opening for window.
- Window foundation opening should be a minimum of 16" away from any foundation corner. More distance where possible. Block should be scribed cut out, not hammered.
- Top of finished window well should have a safety railing minimum of 36" in height around the opening with a gate per existing town code, or alternatively have an acrylic/plexiglass type cover to satisfy building codes and safety requirements.
- All exposed wood materials need to be finished for future weather protection with paint, stain, aluminum wrap, or vinyl surfaces. All future maintenance is the Owners obligation.
- Disturbed lawn and landscaped area around the construction area must be restored to original condition or as specified variance.

History Approved February 13, 2012

109 Exterior Door Replacement Front Doors:

- All exterior doors at Wood Creek are steel insulated doors. Most front doors have a sidelight or pair of sidelights attached to the front door system.
- To replace a front door today requires that the entire door system including the frame, threshold, and sidelight be replaced as a single unit.
- Although the steel doors are insulated and do not require a storm door, steel does expand and contract between cold and warm seasons creating the need for minor adjustments.
- Today almost all entry doors are made of fiberglass skin, this includes the sidelights as well. Fiberglass is highly recommended as it paints well, does not rust, and requires less seasonal adjustment of lock sets and the door sweep at the bottom.
- With a variety of systems available, Wood Creek will continue a policy of individual variances based upon the owner's request. We highly encourage the switch the fiberglass material. It is not realistic to just change a door panel due to the variety of frame styles and gasket systems.
- The owner should submit a variance for an entire new door system made of fiberglass to include any sidelights currently pare of the design, and include a manufactures brochure of the door style. With complete information package, the architectural committee will respond to the variance following standard procedures.

Rear French Door Systems

- Phase 1 of Wood Creek has a single French door leading to the original patio/deck area. This door can be replaced in-kind with a new fiberglass French door following the information noted above for front doors. None of these French doors have sidelights. They are single door systems.
- All other phases of Wood Creek have pairs of custom made French doors leading out to the deck area. Some of these have a (1) fixed panel and (1) operational door. Others have a dual operating French door system with an active side and astragal pin
- lock on the occasional use side. In all cases these are just slightly larger than 5 feet in width due to framing around the fireplace. These doors are what is referred to as a mulled unit, as they are made up of two individual doors in a custom frame. This is not a stock size for a door system.
- The options are varied to change these doors. They can be duplicated exactly as they are in steel (not recommended) or fiberglass. They do not come standard with any type of screen door, and a hinged door always requires swinging space to open to the interior.

- The preferred option today would be to replace these French doors with a sliding patio door that allows more flexibility in interior space as the door does not swing, and they come standard with a sliding screen.
- There are also available today alternate styles of French doors where the operating side change as well as the hinge location, allowing the door to latch more securely to as stud wall and framing rather than latching in the middle.
- Because of the variety of door manufacturers such as Marvin, Anderson, Pella, and others, the homeowner should submit a request on a standard variance form after reviewing the available options to consider with a contractor. Remember again, the entire door system and re-flashing the door head so as to avoid any leaks. Make sure the contractor you select has experience in doing this type of work and understands the sizes are custom.

History Approved February 13, 2012

110 CONTRACT PROCESS POLICY

Except as stated in Note 1 below, contracts for expenditures of \$10,000.00 and higher for both *Normal Operating Expenses and Reserve Expenses* will require a formal bidding process approved by the Board. Written Specifications for each such contract will be presented to and approved by the Board. A List of Bidders for each such contract will be presented to and approved by the Board. A minimum of at least three (3) sealed bids will be required unless otherwise approved by the Board. Bids will be opened in the presence of at least two (2) members of the Board and the Property Manager.

Normal Operating Expenses

- The Board will obtain bids or proposals on contracts for *Normal Operating Expenses* less than \$10,000.00 as determined necessary by the Board as part of an <u>Annual Budget</u> <u>Process</u>.
 - Current Contracts approved by the Board include:
 - Large landscaping expenses
 - Property Manager Contract
 - Refuse disposal costs
 - Snow Removal
 - Insurance
 - Legal and audit costs

- The Property Manager will be given the latitude to enter into contracts for less than \$5,000.00 for *Normal Operating Expenses* included in the annual budget, but the Property Manager shall not exceed the annual budget without Board approval. Such costs include:
 - Landscaping work requiring timely services
 - Landscaping where the vendor has been given discretion for the time and amount of service.
 - Building and ground repairs requiring timely services

Unless otherwise approved by the Board, at least two (2) sealed bids will be obtained for contracts between \$5,000 and \$10,000. Bids shall be opened in the presence of a member of the Board and the Property Manager.

- Other *Normal Operating Expenses* beyond the control of the Board and Property Manager will include the following, for which bids will not be required:
 - Utilities

 Taxes <u>Reserve Expenses</u>
- *Reserve Expenses* will generally be subjected to a bidding process as stated in the introductory paragraph. However, the Property Manager will have the discretion to enter into contracts when it is determined that time is of the essence to engage a contractor. Such contracts will require the approval of at least one Board member.

Further Notes

- 1. Bidding requirements can be waived by the Board when determined appropriate in the interests of the Association.
- 2. Contracts for major capital expenditures shall provide for independent inspection by a professional architect or engineer or clerk of the works.
- 3. Efforts will be made to complete the bidding process and execute the formal contract a minimum of three (3) months before commencement of the work.
- 4. All contracts, both *Normal Operating Expenses and Reserve Expenses*, for \$5,000.00 and above must be reviewed by at least one (1) member of the Board, prior to signing.
- 5. Depending upon the project, an onsite pre-bid visit by contractors is recommended.
- 6. Ordinarily, a percentage of the contract price will be withheld until final approval of completed work by the Association or its agent.

- 7. Contract specifications should always be in writing with detail appropriate for the size and nature of the contract.
- 8. Contractors will be required to have appropriate insurance coverage.
- 9. Contracts will include warranties appropriate to the work or products involved.

History: Based on recommendations of the Internal Control Committee and discussions with other Homeowners Associations and Property Management firms concerning contracting processes, revisions have been made and become effective immediately. Policy updated and reapproved March, 17, 2014. Originally approved December 17, 2012.