

Board of Directors' Mission Statement

Your Board of Directors is committed to providing the Wood Creek community with the highest quality of service, so that you receive an outstanding value for your association fees. We will provide attractive and well-maintained facilities for all to enjoy and maintain property values to the best of our ability. We will deliver courteous and professional communications and services to our community and vendors at all times.

This is a model with which we strive to carry out our responsibilities to the community. Below are our guiding principles.

- Integrity and honesty are the foundations of our actions.
- Everyone is to be treated fairly, with dignity and respect.
- We will promote the spirit of open communication and will listen and respond to each homeowner's request promptly to the very best of our abilities.
- We encourage feedback and new ideas from homeowners.
- We will operate efficiently to maintain and increase our property values.
- We will work to maintain and enhance quality of life issues in our community that may involve special events, holiday celebrations, etc.
- Every homeowner is encouraged to attend monthly BOD meetings and will be treated as a special guest at all times.
- We will benchmark and monitor contracts that require spending of funds to ensure the best quality results for the fairest price, and use accepted business methods to run our association.
- We must always maintain and demonstrate the highest ethical standards, and always ask ourselves when making decisions; "is this legal and the right thing to do?" There is no goal worth accomplishing if it cannot be accomplished with integrity.
- There is no excuse for arrogance, and there is never a reason to show disrespect for others. Our tone of voice and body language must begin with decency and fairness. We all must be known for these values.
- We must confront tough problems, not avoid them and leave them for others. This is never easy, but it's what conscience demands and what leadership requires. We must keep the long view, and remind ourselves and we're here to serve long-term interests.
- We should never take the honor of service for granted. Some of us will serve for a season; others will serve longer. But all of us should dedicate ourselves to serving for the betterment of our community.
- We should never forget that we're part of the same team. The owners have high expectations and together we will meet those expectations.
- We will manage our budget wisely and fairly.